



Social Club Rules & Polices

Member Requirements:

Members must be at least 4 months old, spayed or neutered (if over 12 months) and current on vaccinations for Rabies, Distemper, Parvovirus, and Bordetella (canine cough). Copies of vaccination records are required during the evaluation process. Members must be in good health, flea/tick free, friendly to all dogs, and generally, love to play.

NOTE: We welcome all breeds. All dogs must have a had an assessment by our team, be up to date on all vaccines, flea/tick free, and have the proper paperwork filled out.

Valet service - That's right! We offer valet service for drop-off and pick-ups. For your convenience, we'll come out to your car, pick up your dog and take them inside for daycare for you. No need for you to get out of your vehicle, and you can carry on your way.

ALL DOGS ARE TO BE KEPT ON A LEASH at Drop-off and Pick-up. No dog shall run free during the valet pick up/drop off.

Our hours of operation are Monday to Friday from 7 am to 7 pm a \$10.00 late fee will be charged at 7:01 and again in 15-minute intervals until your dog is picked up. The late fee is to cover staffing costs.

We offer early drop-offs, late pick-ups and Pet Taxi (Please inquire ahead of time)

We reserve the right to remove a dog from daycare at any time permanently.

We try to keep an open-door policy for all of our already enrolled members to drop off; however, reservations are highly recommended so please give us a call, text or submit your booking online beforehand so that you have a guaranteed spot.

Assessment and Eligibility:

After your Meet 'n' Greet, we will schedule your dog(s) in for an assessment.

A temperament assessment is a critical part of the way we do business. It helps us to determine if your dog is 'qualified' or 'accepted' into our daycare facility.

Q: Why do you do a temperament assessment with my dog?

- The assessment enables us to evaluate a dog's physical and mental characteristics, and it's reaction to the characteristics of the other dogs in our pack - to help ensure their safety and the success in group daycare while reducing risk of accepting pets that may present behaviors exposing them, other dogs and our staff to injury.

Q: Does the assessment cost anything?

- There is a \$20 fee associated with the assessment which includes a 4 hour stay at The Social Club.

Q: How long does the evaluation take?

- The assessment is approximately 4hrs long. Equivalent to a half-day of daycare.
- We ask that you drop your dog off, just like you would a regular day of daycare.
- If your dog passes their temperament assessment, you may be offered to leave your dog in daycare for the full day for an additional \$10.

Q: If my dog passes the assessment, does that mean he or she is accepted into the daycare going forward?

Every dog that has passed our temperament assessment is accepted with limitations. Please reference the waiver agreement on our website.

We pride ourselves on being honest and transparent with all our clients. Just like people, dogs have different personalities and different attention needs and we seek to provide a fun experience for your dog while letting "Dogs be Dogs."